Job Title: PSEGLI Associate Distribution System Operator (Supervisor)

For consideration students must apply at www.pseg.com/careers to requisition #13001.

Job Purpose:

The role holder is responsible for the daily supervision of assigned Special Operators (control room personnel) and Emergency Service Specialists (field personnel) in order to effectively and efficiently maintain the safe, economic and reliable operation and maintenance of the PSEG LI electric distribution system. Must be available to work a rotational 24 x 7 shift schedule and as required for after hour call-outs. Substantial overtime is required. Tolerance of job stress and pressure is a major contributor to success in the position. High energy, drive and motivation are necessities.

Key Accountabilities:

- Oversee the operational workload of team; ensuring allocated staffs are fully utilized and adequate shift coverage is maintained in accordance with system conditions and collective bargaining agreements in order to deliver against agreed program of work.
- Promote safety and productivity in the Control Room environment for up to 50 servicemen and 9 operators in order to ensure safety, reliability, security and integrity consistent with company goals, objectives and policies.
- Analyze and troubleshoot customer electrical issues interruptions, high/low voltage, flickering lights and open neutrals in order to identify and deliver to benefit the customer and company.
- Communicate with various internal and external organizations, including Public Service, elected officials and major account customers in order to keep them up to date on and resolve various issues.
- Promote and implement procedural best practice within the team in order to ensure all working practices are compliant with PSEG LI policies and regulatory requirements.
- Promote and implement planned and emergency switching procedures associated with the electric distribution system to ensure compliant with PSEG LI policies and regulatory requirements.
- Support company response to electric storm management and emergency restoration within division on day-to-day basis (rotating shifts) especially during all conditions of readiness including around the clock coverage to ensure efficient and effective storm response and provide accurate restoration times to customers.
- Monitor and challenge business processes where appropriate in order to ensure PSEG LI is compliant with regulatory requirements.

This position requires working rotating shifts substantial overtime and availability on a standby basis
Required Education, Skills and Competencies:

- Bachelor’s degree in Engineering or a Technical degree in a related field or 4 years minimum in a utility control room environment.
- Effective leadership, team building, problem resolution skills and the ability to supervise others are also required to manage a 24 x 7 operation.
- Verbal and written communication must be clear, concise and effective.
- Strong logical and analytical thinking is essential.

Desired Education, Skills and Competencies

- Bachelor’s Degree in Electrical Engineering
- Electric Utility Control Room Experience
- Possess theoretical and understanding of PSEG LI policies and processes and how to apply them effectively.
- Quickly demonstrate understanding of Collective Bargaining Agreement for Local 1049 and applicable work methods.

Job Function/Category - Transmission and Distribution

This site (www.pseg.com) is strictly for candidates who are not currently PSEG employees. PSEG employees must apply for jobs on the Intranet by going to Information Central, then CareerLink.

Business needs may cause PSEG to cancel or delay filling position at any time during the selection process.

Candidate must foster an inclusive work environment and respect all aspects of diversity. Successful candidate must demonstrate and value differences in others' strengths, perspectives, approaches, and personal choice.

As an employee of PSE&G or PSEG LI, you should be aware that during storm restoration efforts, you may be required to perform functions outside of your routine duties and on a schedule that may be different from normal operations.

Public Service Enterprise Group (PSEG) is an equal opportunity employer, dedicated to a policy of non-discrimination in employment, including the hiring process, based on any legally protected characteristic. Legally protected characteristics include race, color, religion, national origin, sex, age, marital status, sexual orientation, disability or veteran status or any other characteristic protected by federal, state, or local law in locations where PSEG employs individuals.